NLP for Business Analysts: Developing agile mindset and behaviours

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Method and process are important in business analysis, but knowing how to use them is even more so. Business analysts can increase effectiveness most by developing soft skills. You will find that these skills are transferable across project types and industry sectors. This book illustrates the application of NLP to develop competencies - better equipping you to communicate across cultures, reframe problems, manage stakeholder groups, resolve conflicts, motivate teams and become an even better leader.

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