Pre-Accident Investigations: Better Questions - An Applied Approach to Operational Learning

Todd Conklin

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The Problem Is the Question

Pre-Accident Investigations: Better Questions - An Applied Approach to Operational Learning challenges safety and reliability professionals to get better answers by asking better questions. A provocative examination of human performance and safety management, the book delivers a thought-provoking discourse about how we work, and defines a new approach to operational learning.

Don't Focus on Safety as an Outcome

This is not a book about traditional safety. This is a book about creating "real" safety in your organization. In order to predict incidents before they happen, an organization should first understand how their processes can result in failure. Instead of managing the outcomes, they must learn to manage and understand the processes used to create them.

Create Change in Your Organization

Written by a top industry expert, the book provides a new definition of safety and utilizes knowledge from

the field and the floor. Ideal for use in safety, human performance, psychology, cognitive and decision making, systems engineering, and risk assessment areas, this book equips the safety professional with the tools, steps, and models of success needed to create long-term value and change from safety programs.

Pre-Accident Investigations: Better Questions - An Applied Approach to Operational Learning serves safety managers, safety officers, safety specialists, risk managers loss control personnel, safety engineers, safety auditors, human factors and ergonomics engineers, industrial engineers, safety representatives, lecturers, and trainers.

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