



The Hospital Case Management Orientation Manual

HCPPro a division of BLR, Peggy A. Rossi BSN MPA CCM, Karen Zander RN MS CMAC FAAN

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***The Hospital Case Management Orientation Manual* is a comprehensive resource that supplements initial training for new case managers. This book explains what to document, where to document it to ensure appropriate level of care and reimbursement, and how to avoid unnecessary denials.**

This book's focus is utilization management, discharge planning, and relevant CMS regulations. It can help new case managers learn how to perform their jobs effectively on their own time. It can also serve as a wide-ranging resource for more experienced case managers, particularly those whose training was less than adequate.

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Who should read this book?

- Case manager
- Director of case management
- Clinical documentation specialist
- Director of clinical documentation improvement
- Chief financial officer

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