

Keeping Volunteers: A Guide to Retention ("How to" Management Series)

Steve McCurley

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This book focuses not on the usual goal of volunteer programmes - recruitment - but on an area of increasing concern to volunteer organisations: methods to retain volunteers once recruited. The book goes through all aspects of handling volunteers, from welcoming them to the team, to dealing with volunteer burnout. It analyses the reasons why volunteers choose to give up volunteering and sets out ways to prevent this happening. Relying on hundreds of programme experiences and studies from around the world, "Keeping Volunteers" is the first globally-based examination of effective techniques for ensuring that volunteers feel



valued, recognised and connected with the organisation's mission.

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